

How to install Koonstel?

Koonstel Experience for Windows

Download the koonstel app for free in 4 easy steps:

- 1. Download the application on your computer and run the file KoonstelLauncherInstaller.exe.**
If you are not allowed to install it because of restrictions through your corporate environment, please share this document with your IT department.
- 2. Allow the koonstel application.** If Microsoft Defender tells you that it is an unrecognized application, click the **“More Info”** button and **“Run anyway”**. It is completely safe.
- 3. Follow the installation steps.** We recommend creating a shortcut on your desktop for easier access.
- 4.** The application will run updates if necessary. This process can take 1 to 3 minutes. If the update time is much longer, you can contact the support team by clicking [here](#). After installation, it is advisable to delete the installer in the download folder to avoid reinstalling it.

Requirements: *PC with a dedicated graphics card is required (a powerful graphics card is not necessary). And the use of headphones and mouse is recommended for a better virtual experience.*



Koonstel Experience for Mac

Download the koonstel app for free in 3 easy steps:

1. **Download** the .zip file.
2. **Unzip** this file and **drag** the Koonstel application onto the desktop.
3. **Modify the system security permissions** to open the application. Go to System Preferences > Security & Privacy > General and open the secpholand application. It is completely secure.
4. The application will **run updates** if necessary. This process can take 1 to 3 minutes. If the update time is much longer, you can contact the support team by clicking [here](#).

Technical Requirements: *Post MacOS 10.13 operating system required. The use of headphones and mouse is recommended to have a better virtual experience.*

Koonstel Express for Windows

Download the secpholand app for free in 3 easy steps:

1. **Download** the **.zip** file.
2. **Unzip** this file to a folder on your computer.
3. Go into the folder and **run** the **Koonstel.exe** file.

***Technical Requirements:** PC with **dedicated graphics card** required (does not need to be a powerful graphics card). And the use of **headphones** and **mouse** is recommended to have a better virtual experience.*

Koonstel Express for Mac

Download the Koonstel app for free in 3 easy steps:

1. **Download** the **.zip** file.
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